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To: ONE Joint Investment Board

From: Judy Dezell, Co-President/Co-CEO, ONE Investment

Date: February 17, 2021

Re: Board Governance Self-Evaluation Report

Report: 21-003

#### 1. RECOMMENDATIONS

It is recommended that the Board:

- 1. Receive the Board Governance Self-Evaluation Report for information.
- 2. Direct ONE Investment staff to provide the ONE JIB a training strategy focused on municipal finance at its next meeting.
- 3. ONE Investment staff bring forward in the fourth quarter of 2021 another Board Governance Self-Evaluation Survey.

#### 2. SUMMARY

- The inaugural self-evaluation was completed in December 2020.
- The response rate was 100%.
- Several of the items identified as priorities for ONE JIB have been captured in the approved 2021 Futures List.
- An interest in learning more about municipal finance broadly and as it relates to investing specifically has been identified as a priority for training in 2021.

#### 3. BACKGROUND

#### ONE JIB's Terms of Reference require an annual self-assessment

Board evaluation is a critical part of good governance and is intended to help boards improve their effectiveness. Evaluation results can inform boards' continuous improvement efforts, identify substantive and process strengths and weaknesses, help orient new board members, and validate the boards' future priorities. As contemplated in section 4.13 of ONE JIB's Terms of Reference, the ONE JIB directed ONE Investment staff in November 2020 to develop an online self-assessment for members to complete the first self-assessment.

The self-assessment will enable the board to build on what has been accomplished so far

The ONE JIB is a groundbreaking collective effort by the six Founding Municipalities. Its meetings during 2020 established the key foundations that will set the future course for the ONE JIB. The self-assessment reflects the ONE JIB commitment to a continuous improvement process. The self-evaluation questions were designed to focus on the key foundational work done by the ONE JIB during 2020 to identify where improvements could be made, celebrate successes, and plan future work of ONE JIB. The

self-analysis and Chair feedback are not included in this report.

#### 4. ANALYSIS

#### How well has ONE JIB done its job?

The survey received a 100% response rate from ONE JIB members with overwhelming support that ONE JIB has successfully established a strong governance structure with high quality fund managers and transparency in how it conducts its business and reports to participating municipalities. Areas where members would like to focus during 2021, are identified in Table 1.

Table 1 – Job Areas of Focus

Key ONE JIB Areas of focus	ONE Investment Response
Sound performance reporting framework	The performance reporting framework is
	recognized as an area that requires further work
	in 2021.
Adequate design of core documents (Municipal	It was acknowledged by ONE JIB members the
Client Questionnaire, Investment Policy	documents were initially a work in progress
Statement template, Investment Plan template)	and were improved by the revisions in late
	2020. Ongoing effort will be made to
	continuously improve the documents.
Paying sufficient attention to compliance	This is a shared responsibility between ONE
matters	Investment and ONE JIB that will be discussed
	in more detail during 2021.
Outcomes Framework is an effective means of	It was identified by ONE JIB members that the
translating municipal investments into	Outcomes Framework requires continuous
objective asset allocations	refinement. ONE Investment supports this
	effort.

#### How well has the ONE JIB functioned?

Members also feel they understand what is expected of them, and they are prepared for meetings because of the material they receive in advance of the meetings. Further, members are respectfully participating in the discussions. Areas where members would like to focus during 2021, are identified Table 2.

Table 2 - Function Areas of Focus

Key ONE JIB Areas of focus	ONE Investment Response
New members of ONE JIB receive thorough	With the Nominating Committee actively
and effective onboarding from ONE	recruiting currently, ONE Investment will have
Investment	the first real test of its member onboarding in
	2021.
The reports to the ONE JIB contain the	The issues are complex, and ONE staff are
information members need	learning to find the balance between enough
	information for the ONE JIB to make informed
	decisions and too much to impede the strategy
	and governance discussions the ONE JIB has.
The reports to the ONE JIB are well written	It is a fine art to take complex topics and distill
	them into easily understood writing. ONE
	Investment implemented new processes

Key ONE JIB Areas of focus	ONE Investment Response
	starting in late 2020 that will start to address
	this challenge.
There is an appropriate balance of decision and	ONE Investment has implemented a long-range
information items on the agendas	planning tool for ONE JIB meetings. The plan
	for 2021 was shared with ONE JIB at its
	December 2020 meeting. The intent of the
	long-range planning is to provide good balance
	on both decision and information items in
	agendas, while ensuring the agendas effectively
	use the time set aside for meetings.
Frequency of ONE JIB meetings is adequate	The pace of meetings in 2020 was intense as
for ONE JIB to deliver on its mandate	the basics of good governance were
	established. ONE Investment always intended
	to evolve to a sustainable pace over the long
	term. Having some space between meetings
	will allow staff time to undertake more
	thorough analysis and succinct and clear report
	writing.

### Does the ONE JIB have effective relationships?

Effective relationships are built on good two-way communication. The relationship between ONE Investment and ONE JIB is still new. There are encouraging signs that the members have a clear understanding of the respective roles between the two entities as well as the participating municipalities. Areas where members would like to focus in 2021, are identified in Table 3.

Table 3 - Effective Relationships Areas of Focus

Key ONE JIB Areas of focus	ONE Investment Response
ONE JIB is sufficiently familiar with the needs	In the 2021 Futures List for ONE JIB, ONE
of its municipal investors	Investment presented a plan to bring municipal
	investors before the ONE JIB to facilitate
	greater understanding of the investors by ONE
	JIB.
ONE JIB is sufficiently familiar with the fund	In the 2021 Futures List for ONE JIB, ONE
managers	Investment presented a plan to continue to
	invite fund managers to ONE JIB meetings to
	share information and ensure the Board is
	exercising appropriate oversight.
ONE JIB exercises an objective and	Good governance has been the goal of ONE
independent role separate from ONE	Investment as it relates to the ONE JIB. It will
Investment staff	continue to introduce initiatives to continually
	improve on its goal of good governance.

#### What should the ONE JIB's priorities be during 2021 and 2022?

At its December 2020 meeting, ONE JIB approved initial priorities for 2021 meetings, subject to the findings of the Board Governance Self-Evaluation survey. Table 4 below presents the priorities in order

of highest average to lowest average in the member responses. Many of the items identified below have been captured in the approved 2021 Futures List including training opportunities for members. What the priorities in the survey results identify is a key focus for training in 2021 – specifically on municipal finance broadly and how it relates to investing specifically. ONE Investment will develop a training strategy for the balance of 2021 based on this priority. The items listed further down will be addressed later in 2021 or in some cases in 2022.

Table 4 - 2021 and 2022 Priorities

Key ONE JIB Areas of focus	ONE Investment Response
Building relationships with Founding	In the 2021 Futures List for ONE JIB, ONE
Municipalities and new Participating	Investment presented a plan to bring municipal
Municipalities	investors before the ONE JIB to facilitate
-	greater understanding of the investors by ONE
	JIB.
Developing a strategy for expanding municipal	The ONE Investment Board has approved a
participation in the prudent investor program	work plan for 2021 that includes expanding the
	municipal participation in the prudent investor
	program. ONE JIB will receive regular updates
	on this work.
Gaining a better understanding of municipal	ONE Investment staff are working on
finance as it relates to investment	educational content for ONE JIB to be
	delivered in 2021 that will provide more
	context about municipal finance as it relates to
	investment. This is directly linked to the item
	below.
In-depth analysis of municipal finance issues	ONE Investment staff are working on
(reserve strategies, capital plans, infrastructure	educational content for ONE JIB to be
funding sources, etc.)	delivered in 2021 that will provide more
	information and analysis of municipal finance
	issues such as reserve strategies, capital plans,
	and infrastructure funding. This is directly
Constully monitoring fund manager	linked to the item above.
Carefully monitoring fund manager performance	ONE Investment is fully committed to supporting this priority of the ONE JIB with
performance	quarterly reports on fund manager performance
	in addition to scheduling regular meetings with
	fund managers.
In-depth analysis of relevant investment issues	In the 2021 Futures List for ONE JIB, ONE
(e.g., ESG, asset correlation etc.)	Investment presented a plan to initiate in-depth
(1.6.)	analysis on a variety of topics such as ESG.
	This list will be continually updated as issues
	are identified by the ONE JIB.
Developing education and training materials on	The ONE Investment Board has approved a
investments for municipalities, in cooperation	work plan for 2021 that includes education and
with ONE Investment	training materials on investments for
	municipalities.
Evaluating the current fund offering (e.g.,	ONE JIB created the New Products Committee
considering potential revisions to the fixed	in late 2020 with terms of reference that will
income offerings)	cover topics like revisions to the fixed income

Key ONE JIB Areas of focus	ONE Investment Response
	offerings.
ONE JIB training (e.g., Institute of Corporate	ONE JIB governance training will be
Directors' Non-Profit Governance Essentials	investigated by ONE Investment and planned
course or similar training)	for late 2021 or 2022.
Reviewing and revising the core documents	ONE JIB has directed an annual review of the
(e.g., Municipal Client Questionnaire,	core documents. The next review is scheduled
Investment Policy Statement template,	for Fall 2021.
Investment Plan statement)	
Reviewing the Outcomes Framework	In the 2021 Futures List for ONE JIB, ONE
	Investment presented a plan to review the
	Outcomes Framework in late 2021.
Evaluating the potential for expanded prudent	ONE JIB created the New Products Committee
investor offering (e.g., real estate,	in late 2020 with terms of reference that will
infrastructure, private equity)	cover topics like expanded prudent investor
	offering – this work will probably start late in
	2021 or 2022.
Developing a risk management framework	ONE Investment's Audit Committee is
	working on a risk framework to be finalized by
	the middle of 2021. It will be shared with the
	ONE JIB.
Developing advice (guidance) for	ONE Investment Board has approved a work
municipalities with respect to the choice of	plan for 2021 that includes education and
legal list or prudent investor regimes)	training materials on investments for
	municipalities which will include developing
	guidance on choosing between legal list and
Developing a succession plan for leavening on	prudent investor regimes.  ONE JIB has established a skills and
Developing a succession plan for key roles on the ONE JIB	
the ONE JIB	competencies matrix that ensures a good mix of skills on ONE JIB and has also established a
	Nominating Committee to fill the two current
	vacancies. The Nominating Committee's future
	work could include identifying key roles on the
	ONE JIB and making recommendations to
	inform the succession plan for those key roles.
Developing a vision/mission/strategic plan for	ONE Investment will undertake research and
the ONE JIB with respect to municipal prudent	date collection over 2021, the first full year of
investing	ONE JIB operation, to inform strategic
	planning in 2022.
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## 5. CONCLUSION

The inaugural ONE JIB Governance Self-Evaluation achieved a 100% response rate. The survey results provided useful feedback and inform amendments to the approved 2021 Futures List. A key priority for 2021 will be education focused on municipal finance issues broadly and specifically as they relate to investing.

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